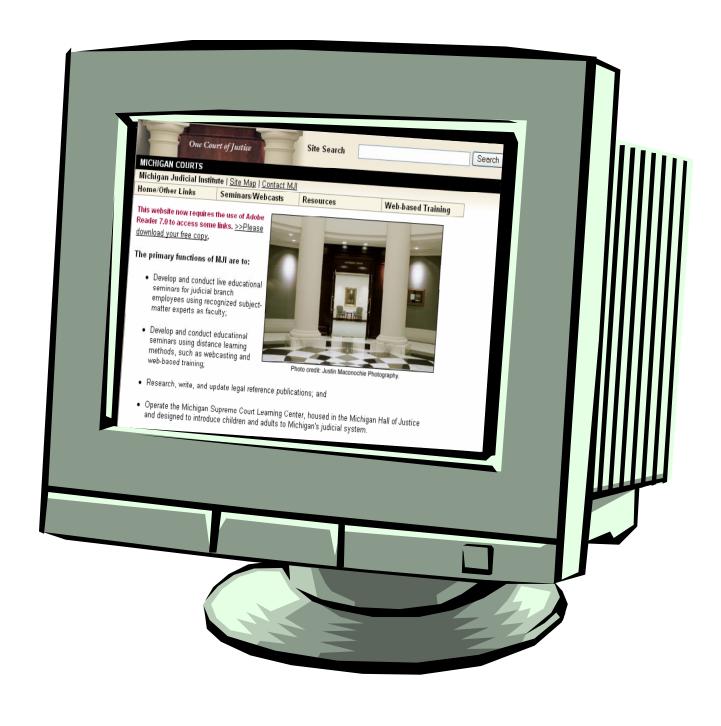
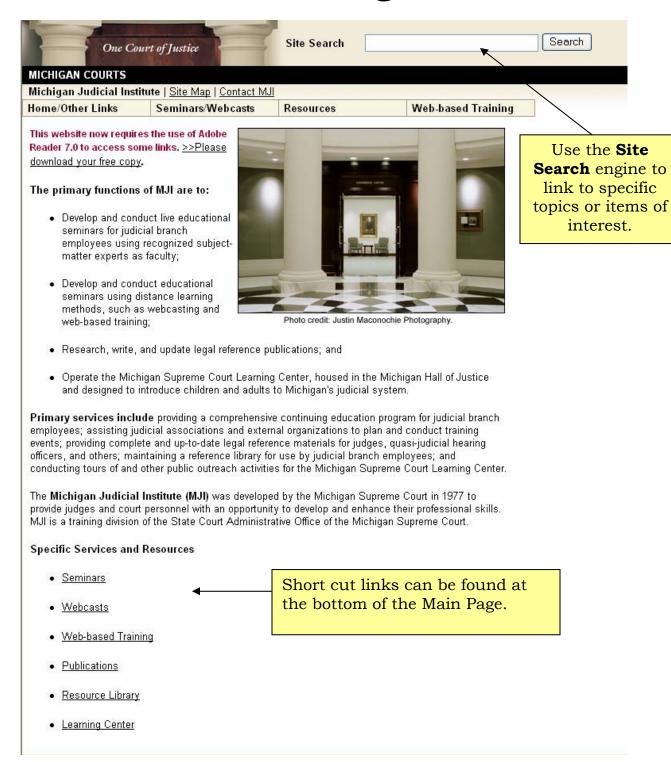
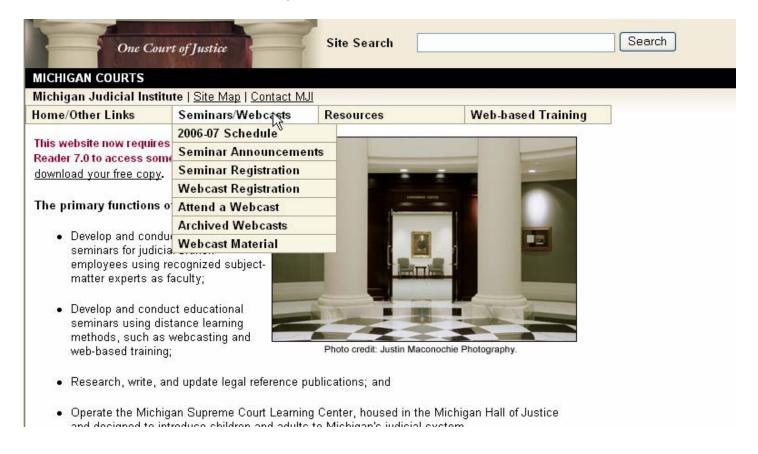
# The Michigan Judicial Institute Online Resources Desk Reference



# Main Page

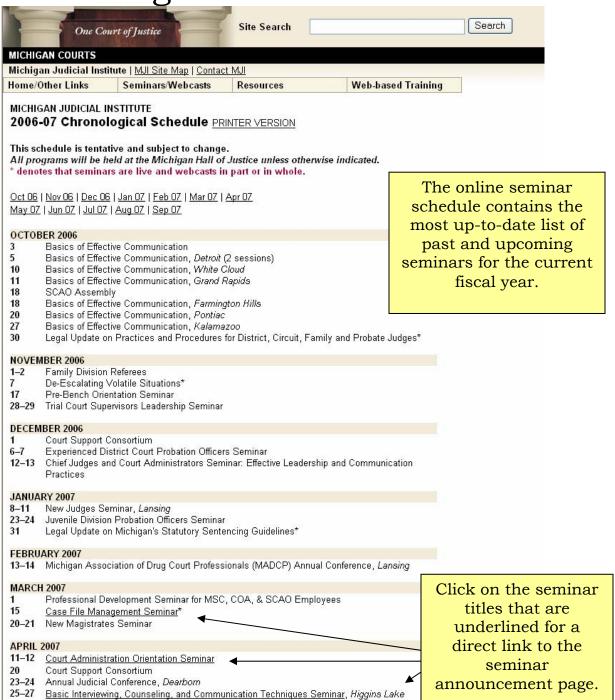


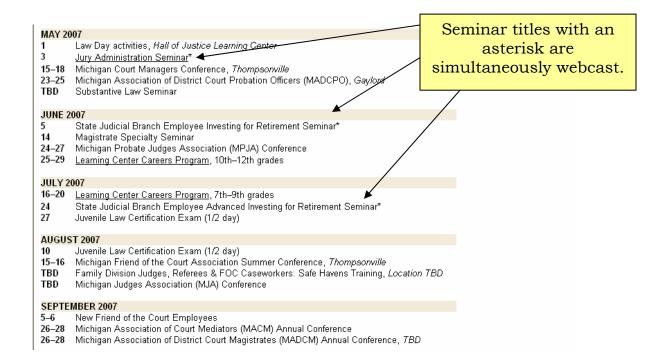
# Seminars/Webcasts Menu



From this menu, users may access the MJI seminar schedule of training programs for the current year, view upcoming seminar announcements, register for upcoming seminars and webcasts, attend a live or archived webcast, and access materials associated with each webcast.

Chronological Seminar Schedule

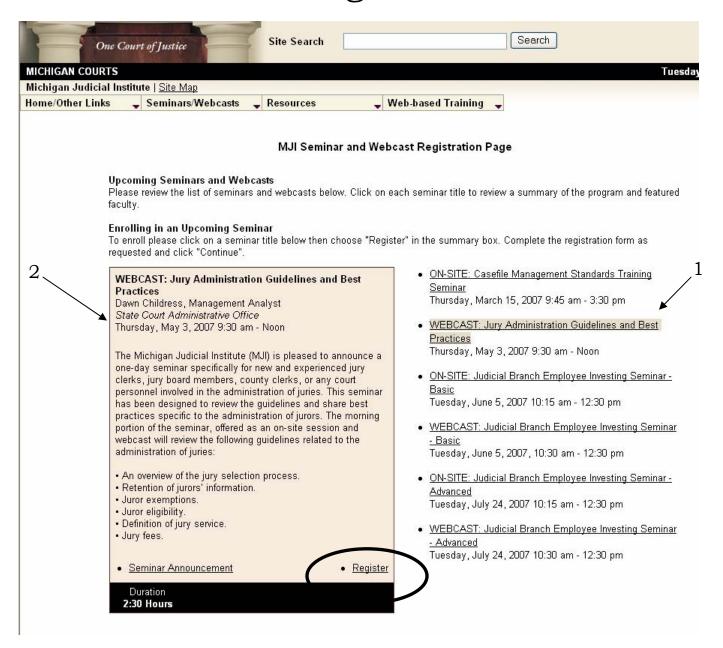




## Seminar Announcements

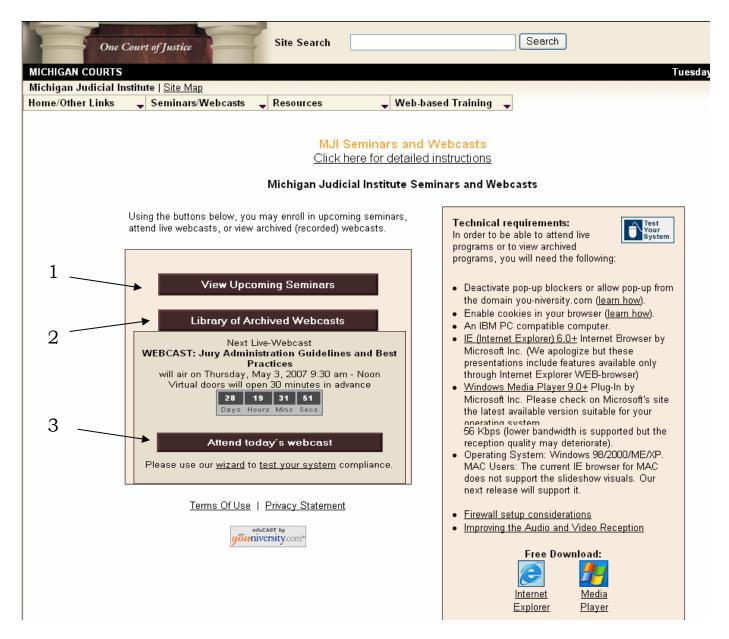


## Online Registration



You may register for any webcast and many single session training seminars via the online process. Simply click on the title of the seminar (1) from the list on the right to reveal more information in the box on the left (2). In our example, the user clicked on "WEBCAST: Jury Administration Guidelines and Best Practices." To access the registration form, click the "Register" button at the lower right of the description box.

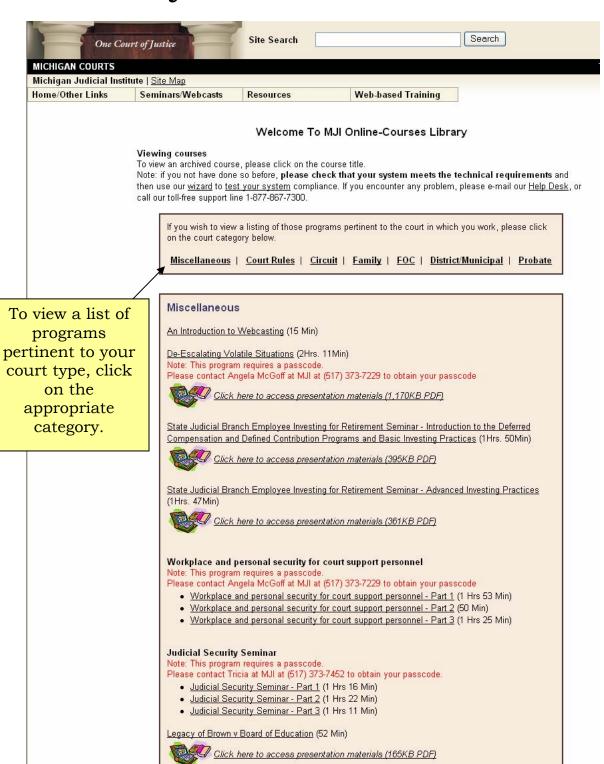
## Attend a Webcast



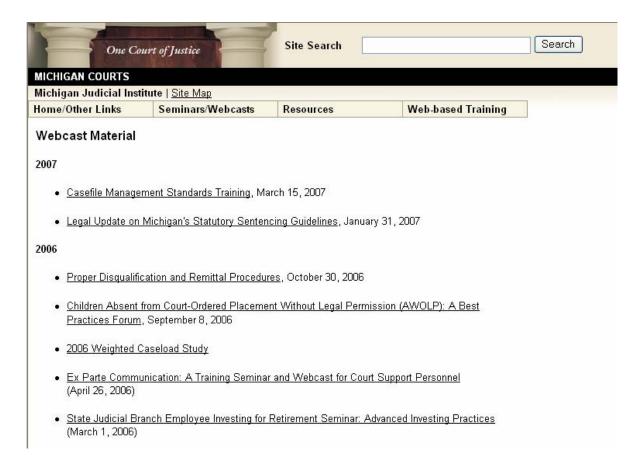
From the "Attend a Webcast" page, you may:

- 1. View a list of upcoming seminars and webcasts. (See page 6 for an example.)
- 2. View the MJI library of archived webcasts. (See page 8 for an example.)
- 3. Attend a webcast that is scheduled for the day. As you can see from our example, the next webcast is over 28 days away, therefore a webcast is not currently in progress. On the day of a live webcast, participants may click on "Attend today's webcast" and log in up to 30 minutes prior to the start of the webcast.

## Library of Archived Webcasts

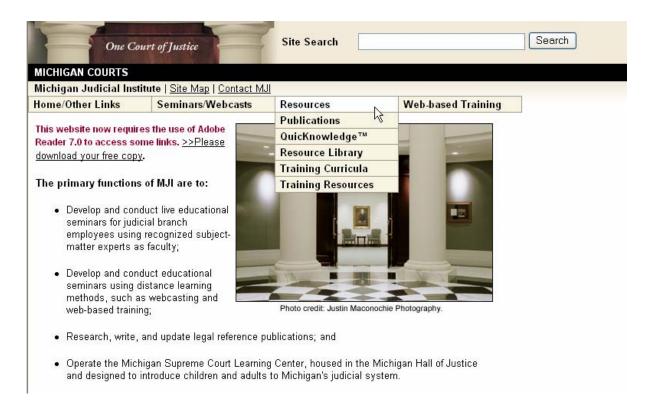


## Webcast Material



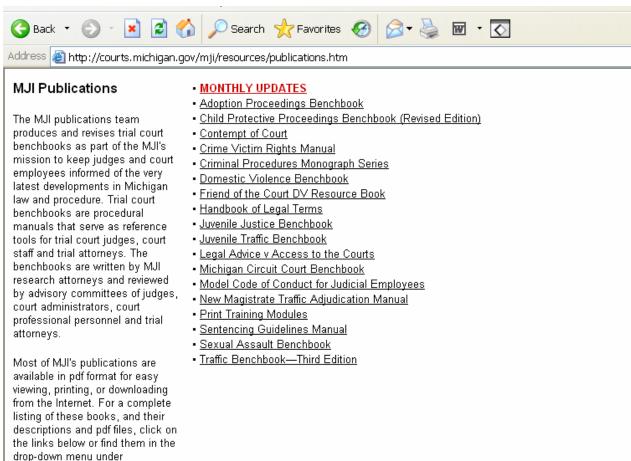
Materials associated with each webcast can be downloaded and printed from the "Webcast Material" page. Simply click on the appropriate seminar title for a link to the resources.

### Resources Menu



From the Resources menu users may access MJI Publications, information and a direct link to QuicKnowledge.com training modules, make requests through the MJI Resource Library, access various training curricula designed for trial court employees, and link to a list of free training resources available upon request through MJI.

## **MJI** Publications



MJI's publications team is pleased to announce the first phase of a long-term process to improve the utility and effectiveness of MJI's core library of Benchbooks. The most immediate and noticeable change will be to the existing update scheme. Currently, updates reflecting new case law and newly enacted or amended statutes and court rules were posted to the website each month as separate pages to be printed out and inserted at a specified location in an existing benchbook. Beginning in mid-2007, MJI's publication updates will be issued quarterly.

"Resources" above.

As the new quarterly update scheme is being implemented, individual core publications will undergo a complete revision to create up-to-date electronic versions of each benchbook. Upon completion of a benchbook revision, that benchbook will be posted to the website. Subsequent quarterly updates to that benchbook will be automatically incorporated so that the benchbook is virtually up-to-date at all times. The new electronic versions of each benchbook will contain hyperlinks to case law, statutes, and other sources found in the book's text. MJI will continue to distribute a hardcopy of each revised benchbook to appropriate judicial and court personnel.

# QuicKnowledge.com

One Con	ert of Justice	Site Search		Search
	tute   Site Map   Contact MJI			
ome/Other Links	Seminars/Webcasts	Resources	Web-based Trai	ining
QuicKnowledge is a vari www.QuicKnowledge.co	to Learn how to log-on he  ety of short courses that can  either at work or at home.  sed in addition to other tradit	To view an online log-ordemonstration, click of this link.		
nstruction. QuicKnowled n-time" training solution:	dge will not replace classroon s to employees	n seminars, but is a s	supplement by providing "ju	ust-
Access to QuicKnowled called a Quick Key, whic User Policy: Employees	ge is authorized through your th is required to utilize the we s are permitted to utilize thes resource may result in an er	ebsite. e development cours:	es at his/her manager's	de
ist of Curriculum (44K)	3 PDF)		Σ.	
Logging on for t	he First Time			
1. Go to www	v.QuicKnowledge.com			
2. Click on R	egister.			
<ol> <li>Complete</li> </ol>	the personal information field:	в.		
	nique personal password in t each time you log on in th		will need this	Contact Lisa Kutas at KutasL@courts.mi.gov o
5. Enter the (	Quick Key and click Submit.	517-373-7481 for your Quick Key.		
For Trial Court E	Employees :		_	
6. On the ne	kt screen type in your court n	ame (e.g., 14A Distri	ct Court).	
7. Choose yo	our county from the next pull o	down menu.		
For SCAO, Cour	t of Appeals or Michigan S	upreme Court Emp	loyees :	
6. On the ne	t screen type in your employ	ree number including	the letter H before it.	

9. Scroll through the list of course titles. Click on the title of the course which

This will take you to the course content.

## Resource Library



#### **Resource Library**

#### BROWSE BY CATEGORY | KEYWORD SEARCH

#### Purpose

The Michigan Judicial Institute Resource Library has been established to provide resources free of charge for continuing education of judges and personnel employed by the Michigan court system. It is believed that these resources can be used effectively by individuals or groups in local programs of continuing judicial system education.

#### Requesting Materials

Requests by judges and court staff maybe made directly to the Michigan Judicial Institute in any of the following ways:

 Computer: You can <u>Browse</u> by category, or do a <u>keyword search</u>. You can then immediately order the resource on-line!

Call MJI at 517-373-7171 and ask for assistance regarding Resource

Library Materials.

FAX: A request form is available upon request. The completed form can be

faxed to 517-373-7615.

#### Lending Policy

• Phone:

The number of copies of each resource is limited. Materials will be loaned for a period of up to 1 month. An additional extension of 1 week will be granted if no other request for that resource is pending and the Institute has been contacted prior to the original date.

#### Shipping Policy

MJI will incur the costs of shipping materials to you. You are responsible for the cost of returning materials to MJI. Included with your materials will be a notification of the date for return. MJI appreciates your attention to his date and returning the materials in a timely manner. Doing so will ensure that MJI can continue to provide this resource to all courts throughout Michigan.

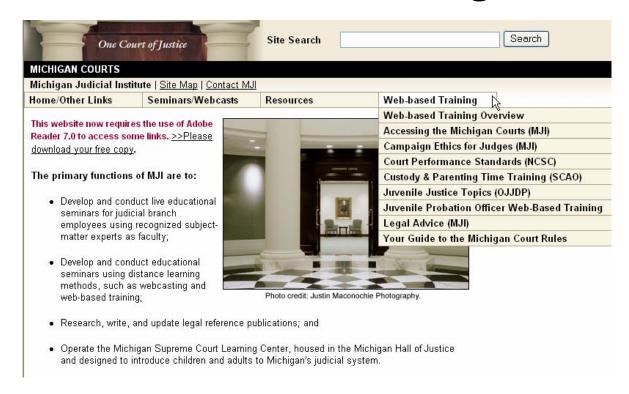
# Training Curricula

		$\mathcal{O}$								
One Cour	t of Justice	Site Searc	:h		Search					
MICHIGAN COURTS										
Michigan Judicial Institu					1					
Home/Other Links	Seminars/Webcasts	Resources		Web-based Training	12					
Training Curricula fo	or Court Personnel									
This curriculum was developed by a subcommittee of the Michigan Judicial Institute Court Support Personnel Consortium, an advisory committee made up of court staff from around the state. The curriculum is intended to serve as a toolbox of resources to assist local courts and designated trainers to develop educational sessions for local court staff. Resources may be tailored to fit the specific needs of your court.										
or best practices utilized fo	mments or would like to sh or training in your court, plea ts.mi.gov or (517) 373-7481	ase contact L								
New Employee Curricul	ım (First 6 months of emp	oloyment)								
<ul> <li>Overview of the Cou</li> </ul>	<u>rts</u>									
Court Mission, Vision	on, and Strategic Plan	Click on each topic to view the specific training resources available.								
Policies and Proced	<u>dures</u>									
Your Role as a Cou	rt Employee	'								
Phones, Faxes, and Other Technology										
Legal Terminology/Legal Advice										
Customer Service E	Basics									
On-the-Job Training										
Managing Your Workload										
Professional Developme	nt Curriculum (employed	6 months o	r longer) nev	v!						
Dealing with Difficul	t Customers									
Leadership Develop	<u>ment</u>									
Managing Stress										

# Training Resources

One Court of Justice Site Search	Search							
MICHIGAN COURTS								
Michigan Judicial Institute   <u>Site Map   Contact MJ </u> Home/Other Links Seminars/Webcasts Resources Web-based Training								
,								
Training Resources								
The resources below are provided to assist and support you as a trainer and/or supervisor within the local courts.								
If you have questions related to these tools, please contact <b>Lisa Kutas</b> , Distance Learning Manager, at: <u>KutasL@courts.mi.gov</u> .								
New Employee Training Curriculum								
Training Modules for Court Staff (8 titles of approximately 20 pages each.)								
<ul> <li>Coaching Guides. These guides are designed to facilitate a follow-up conversation with your employees after they complete a training course on the following topics:</li> </ul>								
○ Accessing Michigan Courts Coaching Guide (118KB PDF)								
O Legal Advice Coaching Guide (111KB PDF)								
QuicKnowledge.com. A series of online self-study courses.								
• CDROMs								
The following titles are available in CDROM format.								
The Court Staff Guide to PPOs								
The purpose of this training is to help court support personnel fulfill the vital role they play in providing access to the court in PPO actions. In this training program, court staff learn how to process a PPO action, provide information and assistance without giving legal advice and how to manage emotionally charged situations that may be associated with PPO actions.								
Repeat Offender Readiness								
In this training program, the courts, law enforcement, prosecutors, and Secretary of State staff will be provided with the key concepts and processes within the recently enacted "repeat offender" legislation.								
• Videotapes								
The following titles are available in videotapes.								
Roll Call Video: "Repeat Offender Readiness For Law Enforcement"								
The intent of the 16 minute video is to introduce the new procedures related to stops involving Repeat Offenders.								
Staying Safe: A Guide to Personal Protection Orders	Staying Safe: A Guide to Personal Protection Orders							
This videotape provides detailed information for people who are considering petitioning the court for a Personal Protection Order (PPO). The video describes what a PPO is and explains the procedures for obtaining and enforcing a PPO. The video also provides tips for staying safe after obtaining a PPO. This video is available in English, Spanish, and Arabic.								
To request one copy of the CDs or videos listed, please contact <b>Shawn Olds</b> at <u>OldsS@courts.mi.gov</u> or at 517-373-7171.								

# Web-Based Training



The Michigan Judicial Institute offers a wide variety of training programs available via the Internet. For a brief overview of each web-based training (WBT), click on "Web-based Training Overview". To access a particular WBT, simply click on the title to launch the program.



# MICHIGAN JUDICIAL INSTITUTE Michigan Hall of Justice P.O. Box 30205 Lansing, Michigan 48909 (517) 373-7171

http://courts.michigan.gov/mji

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